



Unit D, G/F, 2, Somerset Road, Kowloon Tong, HK  
T: 2348 6222, [www.childpsy.com](http://www.childpsy.com)

### **Cancellation Policy:**

- For cancellation of therapy session due to unavoidable circumstances, please contact ChildPsy via phone (2348 6222, leave a message if no one answer) or email ([info@childpsy.com](mailto:info@childpsy.com)) as soon as possible and within 24 hours when possible.
- For sick leave, please provide doctor's note/certificate.
- For no show without notification, the missed session will be charged.
- For cancellation of group/pair classes, no refund or make up session will be provided.

### **取消課堂政策:**

- 如因事故需取消課堂，請盡快於 24 小時內以電話 (2348 6222, 如沒人接聽，請留言) 或電郵([info@childpsy.com](mailto:info@childpsy.com)) 通知我們
- 如請病假，請提供有效的醫生證明
- 如在沒有預先通知的情況下缺席，該課堂將收取全額費用
- 取消小組或二人治療亦將不獲退款或補堂

### **Weather Cancellation Policy:**

- All services will be canceled in the event of Typhoon Signal 8 or higher, black rain warning.
- For Red Rain warning, all services will still be provided. If where you live is affected by the weather condition or the rain, please provide cancellation notice of at least 3 hours in advance.
- All morning services will be canceled automatically if Signal 8 or higher, black rain is hoisted at 7:00am.
- All afternoon services will be canceled automatically if Signal 8 or higher, or black rain is hoisted at 12 noon.

### **惡劣天氣安排:**

- 八號風球或更高 / 黑色暴雨警告信號生效時，所有服務取消
- 紅色暴雨，所有課堂如常進行. 如因紅色暴雨警告信號請假，請三個小時前小時內以電話 (2348 6222) 或電郵([info@childpsy.com](mailto:info@childpsy.com))通知
- 八號風球或更高 / 黑色暴雨警告信號生效於上午七時前懸掛，所有早上服務取消
- 八號風球或更高 / 黑色暴雨警告信號生效於中午十二時懸掛，所有下午服務取消